

BMW India Pvt. Ltd. Printed in India 2024.



# THE ROAD TO PEACE OF MIND BEGINS HERE.

SERVICE INCLUSIVE.

Please contact the service advisor at your nearest Authorised Service Centre for more information.

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## THE FREEDOM TO ENJOY YOUR DRIVE.

### KEY BENEFITS.

With Service Inclusive, you have complete peace of mind for a period of your choice. During this time, you don't have to waste a moment thinking about the cost of maintenance or wear and tear. A single attractive upfront payment covers an extensive range of services performed by BMW Service (Original BMW Parts included).

#### **Complete Cost Control.**

Integrate the cost of service work in your leasing and finance instalment.\*

#### **Fully Flexible.**

You have a choice of various packages with different duration and mileage:  
Service Inclusive – You can choose from 4 years / 2 lakh km to 10 years / 2 lakh km.

#### **Easily Transferable.**

Consistent maintenance by trained BMW Service staff and the use of Original BMW Parts secure the value of your car in the long run. In case you sell your car, Service Inclusive is automatically transferred to the next owner – an additional selling point.

#### **Vast Presence.**

Service Inclusive is valid worldwide at participating BMW Service Centres.

For further details, ask your service advisor at our BMW Service Centre.

\*Refer to the Terms and Conditions on page 8.

#Applicable only with BMW India Financial Services Private Limited during the initial purchase of the vehicle (not on other finance or during upgrades).

# TAILORED FOR EVERY NEED.

CHOOSE FROM A VARIETY OF PACKAGES.

## NEW CAR PACKAGE:

Attractive option to avail more benefits along with the cars. New Car Package is best suitable within a year, having extension possibility up to 10 years. Package starts with warranty start date and terminates either when mileage or time threshold is reached, whichever occurs first.

| SERVICE SCOPE       | SERVICE INCLUSIVE                               | SERVICE INCLUSIVE PLUS                          |
|---------------------|---|---|
| PORTFOLIO           | New Cars  | New Cars  |
| RUNTIME             | 4-10 years <sup>1</sup>                         | 4-10 years <sup>1</sup>                         |
| MILEAGE             | -   | -   |
| EXTENSION / UPGRADE | up to 15 months after expiration of the package | up to 15 months after expiration of the package |



<sup>1</sup>Maximum tenure possible. Service Inclusive packages can be purchased at any time. There are no prerequisites for ordering.

| BMW Service Inclusive Packages |   | Service Inclusive | Service Inclusive Plus |
|--------------------------------|---|-------------------|------------------------|
| Scope of services              |   |                   |                        |
| Maintenance                    | Service Standard Scope                        | ✓                 | ✓                      |
|                                | Vehicle Check Service                         | ✓                 | ✓                      |
|                                | Micro Filter Service                          | ✓                 | ✓                      |
|                                | Brake Fluid Service                           | ✓                 | ✓                      |
|                                | Charging high voltage battery up to 75-80%    | ✓                 | ✓                      |
| Wear parts                     | Service Wiper Blade (once per year)           |                   | ✓                      |
|                                | 1 set of brakes (front + rear, discs + pads)* |                   | ✓                      |

\*independent of CBS status.





# PERSONALISED REMINDER SERVICE.

Your car knows best when its next service is due. Its on-board maintenance system, Condition Based Service (CBS), determines your car's individual service requirements and displays this information in the cockpit – giving you ample time to arrange an appointment that best fits your schedule.

And when you get to the garage, everything runs like clockwork. Your BMW Service Centre can immediately determine what needs to be done using the CBS data stored in your Generic Term for BMW key. One good reason to hand over the keys to your BMW Service Centre.

## A BENEFIT AT EVERY STEP.



**Complete Cost Control:** Maintenance and wear and tear work using Original BMW Parts combined with Service expertise – all at a unique and highly attractive fixed rate.



**Variety Of Choices:** There are various packages to choose from. Each of these packages include different range of services.



**Flexible Framework:** You have a choice of various packages with different duration and mileage: Service Inclusive – you can choose from 4 years / 2 lakh km to 10 years / 2 lakh km. (from the warranty start date).



**Worldwide Validation:** BMW Service Inclusive is valid worldwide at participating BMW Service Centres.



**Warranty Benefits:** Regular maintenance/CBS adherence means warranty entitlements remain in force.



**Easy Transfer:** BMW Service Inclusive shifts to the next owner, thereby securing value retention.



**Easy Upgrade:** You can upgrade anytime you wish.

An upgrade or extension is possible:  
- For Service Inclusive at any time during the validity of the package and also within Fifteen months after the expiration of the package.  
If an upgrade/extension to another package is opted, then the existing package on the car with its coverage and scope will cease immediately. The scope and coverage of the extended/ upgraded package will be enforced with immediate effect and no services as per the old package coverage can be availed.

\*Refer to the Terms and Conditions on page 8.



## TERMS AND CONDITIONS.

Service Inclusive is available as a cost option. The customer voluntarily opted to purchase Service Inclusive, a value-added product offered by BMW India exclusively for its customers in order to avail additional benefits by payment of additional costs and subject to the following Terms and Conditions. Hence, BMW India Pvt. Ltd. ("BMW") intends to sell Service Inclusive to the customer through BMW Authorised Dealers in India, subject to the Terms and Conditions mentioned below. The customer hereby confirms that he has fully understood and accepted the same.

Service Inclusive is only applicable to original factory built product specifications.

This means that the following are specifically not covered:

- Any BMW approved or non-BMW approved Accessories e.g. Retrofit instalments like Ceramic brakes etc.
- Any tuning or performance enhancement parts or repairs due to the installation thereof.
- Any repairs or replacement of parts due to excessive wear and tear or misuse.

DURATION OF PACKAGE COVERAGE (FOR ALL PACKAGES):

- New Car Package and Business Package commences at the Vehicle's defined warranty start date and at Zero km, Used Car Package starts with the actual date of service post package purchase.
- Costs for services that were carried before purchase of the package/s are not covered or cannot be refunded back.
- The package terminates when either the kilometre limit or the time limit threshold is reached, whichever occurs earlier.

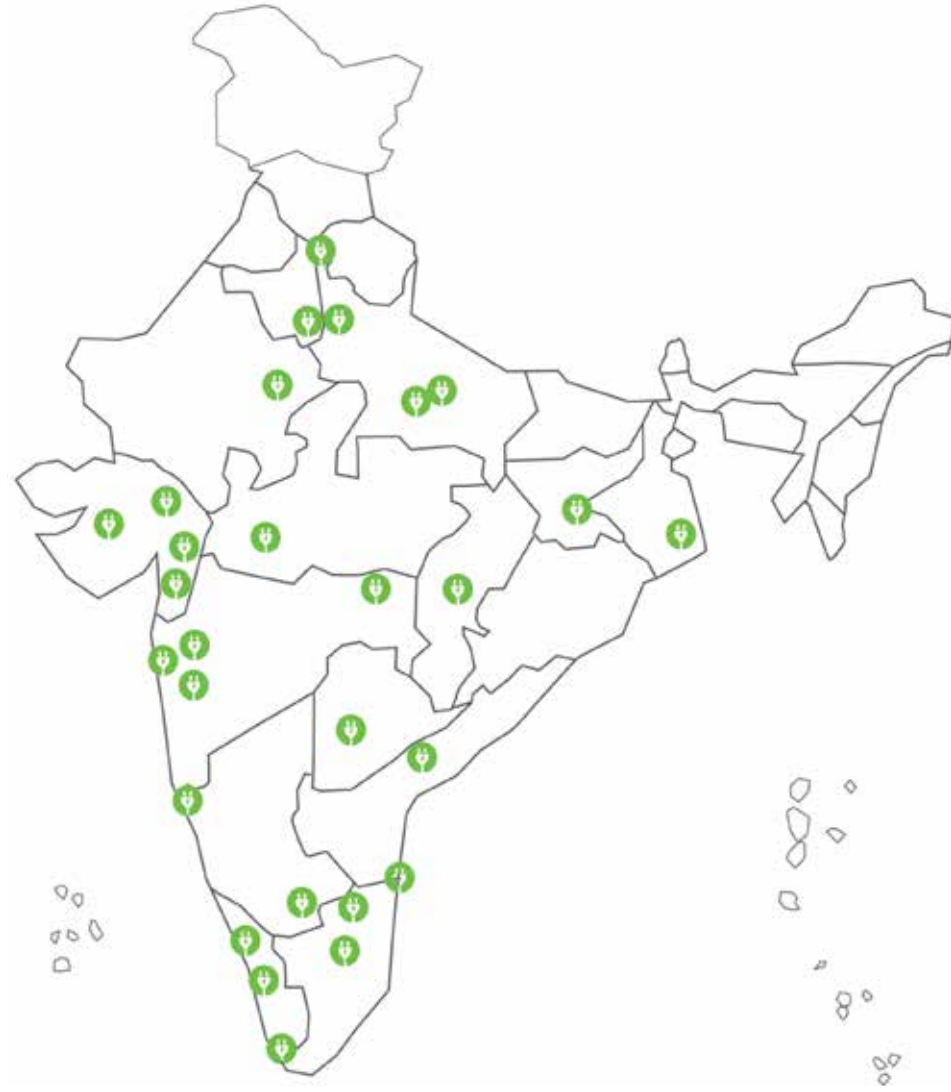
For detailed and other Terms and Conditions please visit your Authorised Dealer.

OTHER TERMS:

1. Service Inclusive is available for all new cars/used cars\* across all model ranges on sale in India.
2. The customer needs to order Service Inclusive through the respective BMW Authorised Dealer by filling out a declaration form along with the payment equivalent to the price of the selected package.
3. All servicing and maintenance jobs must be carried out at a BMW Authorised Service Workshop by BMW Approved Technicians and as specified in the owner's manual wherever relevant. Manufacturer's servicing guidelines are subject to change.
4. Service Inclusive is transferable to subsequent owners but not transferable to another car.
5. The customer can request for cancellation of Service Inclusive within four weeks from the date of activation of the package provided no services have been availed on the car under any scope. No cancellation or refund will be made after the above stated period.
6. In the event the vehicle covered under Service Inclusive is involved in an accident rendering it beyond economical repairs/total loss, Service Inclusive cover will be annulled and no reimbursement will be made for the remaining period of the validity. No cancellation request can be processed either.
7. There are no refunds for past service jobs if the package is purchased after the warranty commencement date.
8. Ease of package upgrade: you can opt for any higher package of the same package/segment by paying difference amount of both (old and new) packages. Upgrade is allowed only within the package. New Car Package cannot be upgraded into Business or Used Car Package, by paying the difference amount of the both (old and new) package.
9. BMW India Pvt. Ltd. reserves the right to discontinue, alter, adjust, add or remove any packages, scope of services, exclusions, inclusions, etc. without any prior notice. Please speak to your Authorised Dealer for latest Terms and Conditions, prices, etc.
10. The construction, interpretation and meaning of the provisions of these Terms and Conditions shall be determined in accordance with the Indian law. The New Delhi Court shall have exclusive jurisdiction.
11. In the event of mileage tempering, Service package will be annulled and no reimbursement will be made for the remaining period of the validity, no calculation or refund request can be processed either.
12. Considering best interest of customers, validity of Service Inclusive cannot be sold more than 6 years. Customer will have chance to re-look the entire experience and choose if they are willing to further extend the package.



# BMW GROUP INDIA NETWORK.



The pictorial representation does not purport to be the political map of India.

# BMW NETWORK.

## NORTH

### BMW Bird Automotive

- 4IDC, MG Road, Gurugram
- Golf Course Road, Sector 56, Gurugram
- Saharanpur Road, Dehradun

### BMW Deutsche Motoren

- Mohan Cooperative, Mathura Road, New Delhi
- Sector 27 B, Faridabad
- Sector 63, Noida

### BMW Infinity Cars

- Rajouri Garden, New Delhi
- Mayapuri, New Delhi

### BMW Speed Motorwagen

- Chinhat, Lucknow
- Kalpi Road, Kanpur
- Artoni Road, Agra

### BMW Sanghi Classic

- Tonk Road, Jaipur
- Madri Industrial Area, Udaipur

### BMW Krishna Automobiles

- Industrial Phase 1, Chandigarh
- GT Road, Ludhiana

## EAST

### BMW OSL Prestige

- Silver Arcade, Kolkata
- East Topsia Road, Kolkata
- Budge Budge Road, Kolkata
- Bhanpur, Cuttack

### BMW Titanium Autos

- Ormanjhi, Ranchi

## WEST

### BMW Bavaria Motors

- Wellesley Road, Pune
- Hadapsar, Pune
- Verna, Goa
- Chikalthana, Aurangabad\*

### BMW Infinity Cars

- Worli, Mumbai
- Nariman Point, Mumbai\*
- Vashi, Navi Mumbai\*
- Lalbaug, Mumbai
- Turbhe, Navi Mumbai
- Dewas Naka, Indore

### BMW Munich Motors

- Sarona, Raipur

### BMW Navnit Motors

- Juhu, Mumbai
- Malad, Mumbai\*
- Andheri, Mumbai
- Gokul Nagar, Thane\*

### BMW Gallops Autohaus

- S G Highway, Sarkhej, Ahmedabad
- Gondal Road, Rajkot
- Hingna MIDC, Nagpur

### BMW Eminent Cars

- Surat-Dumas Road, Surat
- Sunpharma Road, Vadodara

## SOUTH

### BMW Deutsche Motoren

- Whitefield, Bengaluru
- Whitefield, Bengaluru
- Jayanagar, Bengaluru

### BMW KUN Exclusive

- Khairatabad, Hyderabad
- Jubilee Hill, Hyderabad
- RTC, Cross Road, Hyderabad
- Mangalagiri, Vijayawada
- Narasimha Nagar, Vishakhapatnam

### BMW KUN Exclusive

- Meenambakkam, Chennai
- Mount Road, Chennai
- Ambattur, Chennai
- OMR, Chennai
- Ambattur, Chennai
- Avinashi Road, Coimbatore
- Virudhunagar, Madurai

### BMW Varsha Autohaus

- Mangalore-Bangalore Highway, Mangalore

### BMW KUN Exclusive

- Lavelle Road, Bengaluru
- Bethahalasoor Post, Bengaluru
- Hosur Road, Bengaluru

\*Disclaimer: These facilities are not equipped with charging infrastructure.

SEARCH

- Showroom and Workshop
- Workshop
- Showroom